




Page	YOUR ORDER SUMMARY	
	Order date:	Order number:

Delivery and Returns Note

Need to return somethings? It can only be return for replacement, simply fill in the form and send it back to us with the item/s (in the original condition), please follow the steps below within 10 days of receiving your delivery:

1. Next to the products listed below, select one of the reason codes against your return.
2. Use the pre-printed label attached to this form and secure it to your parcel. Please note that this label is not post paid.
3. Returns can take up to 21 working days to get back to us. It is very important to enclose this form with your parcel to enable us to process your return within 24 hours of receipt.
4. Please retain a proof of postage until we have confirmed the return of a new package.

QTY	P.CODE	DESCRIPTION	REASON N°	REASON CODE
				1. look different
				2. arrived to late
				3. Poor quality/faulty
				4. Dosen't suit me
				5. Incorrect item received
				6. Parcel damaged



Bio Carato Ltd Accra GHANA atomic junction plot 11 Haatso in front of the goil feeling station. **RETURNED GOODS PLEASE NOTE THIS IS NOT A PRE-PAID LABEL**